



## Choose the Plan That's Right For You.

### Scheduled Maintenance

R.W. Martin's Scheduled Maintenance Program will provide you first class professional service for your laundry machinery, to increase equipment up-time and create the lowest possible cost of ownership.

#### ***Here's what you can expect:***

- Regular inspection & maintenance visits by technicians who are highly skilled and experienced in all disciplines.
- Six-state coverage from regional service ports to reduce travel expenses.
- Emergency response service and after-hours support.
- Competitively priced parts & supplies.
- Extensive parts inventory available from our warehouses.
- Service reports and recommendations with each visit.
- Preferred customer status for telephone support and scheduling.
- Labor discount on our regular service rates.
- Contracts are paid in advance, eases your budgeting process, and you know your costs upfront.
- Guaranteed pricing for the length of the contract.
- Program managed by professionals.

Our Experienced technicians perform regular manufacturers' recommended maintenance on all of your equipment for maximum performance. We represent all major brands of laundry equipment, and only use parts and components that meet or exceed manufacturers' specifications.

#### **Basic:**

- 2 Semi-Annual Visits Every 6 Months
- 5% Service Discount
- 5% Parts Discount<sup>2</sup>
- 2<sup>nd</sup> Business Day Priority Service Response

#### **Advanced:**

- 4 Quarterly Visits Every 3 Months
- 10% Service Discount
- 10% Parts Discount<sup>2</sup>
- 2<sup>nd</sup> Business Day Priority Service Response

#### **Comprehensive:**

- 12 Monthly Visits
- 10% Service Discount
- 10% Parts Discount<sup>2</sup>
- Technician Assigned To Your Account For Maximum Equipment Knowledge
- 2<sup>nd</sup> Business Day Priority Service Response
- Unlimited 24/7 Emergency Telephone Support

#### **Critical:**

- 12 Monthly Site Visits
- 10% Service Discount
- 10% Parts Discount<sup>2</sup>
- Technician Assigned To Your Account For Maximum Equipment Knowledge
- Same & Next-Day Priority Service Response
- Unlimited 24/7 Emergency Telephone Support

*<sup>1</sup>Pricing herein is based on servicing up to 10 machines per day on-site. Additional days can be purchased as needed. Costs for any replacement parts or supplies are not included.*

*<sup>2</sup>Some exclusions may apply.*

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